

12th September 2018

Dear Sir/Madam,

Re: No. 33 Church Street

In response to the concerns raised during the advertising period for 33 Church Street Northbridge, Mission Australia have developed strong relationships with local residence who in the past, have directly approached Mission Australia to discuss their concerns. All concerns have been managed effectively with neighbours reporting they were satisfied with the outcomes. Developing and maintaining good relationships with neighbours and communities is a priority for Mission Australia.

Distributive noise from the youths (including yelling and shouting) particularly along the Church Street side

Young people accessing the YouthBeat facility during the hours of operation (9pm – 5am Friday and Saturdays) are accompanied by the WA Police. Young people enter the facility directly from WA Police transport and remain in the facility until a responsible parent/care giver is identified. Once a responsible care giver/carer is identified they are either picked up by this person or transported by Mission Australia to said safe place. It is acknowledged that at times young people may make some unnecessary noise when exiting or entering a vehicle. However, this is minimal given the time it takes both WA Police and the Mission Australia team to walk them directly to and from the facility to the transport. Mission Australia, along with WA Police, will continue to ensure young people are escorted to and from vehicles quickly reducing the noise and impact to neighbours.

Vehicles continually park/stop and hinder movement of vehicles within the street

Mission Australia have designated parking bays for all staff and vehicles associated with the Youth at Risk Strategy. At no point are vehicles stopped on the street obstructing traffic movement or residents. The WA Police are the main form of transport to this facility and have a designated drop off bay located at the YouthBeat site.

Residents feel intimidated and feel confronted by the youths who are attending the site, particularly as they do not move into the premises immediately

Young people can only access this facility if apprehended by the WA Police, this means that the WA Police are with all young people until they are safely inside the facility. In addition, there are two WA Police officers on site at all times during hours of operation supporting young people and the Youth at Risk program. At no point can young people self-present to the service and no young people loiter outside of this facility given the nature of the service and consistent presence of the WA Police.

If Mission Australia staff witness young people displaying anti-social behaviour in proximity of the facility outside of the Youth at Risk operating hours, they follow Mission Australia policies and procedures to address this, which includes contacting WA Police.

If you require any further information, please do not hesitate to call Area Manager Suzanne Caren on 0477 725 421.

Kind Regards,



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Program Manager

YouthBeat and Youth Accommodation and Support Service (YASS)

Mission Australia