## Safer Vincent Plan 2019 - 2022

Implementation Update pending Safer Vincent Planning review and associated report scheduled for Council Workshop 14 February 2024

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No.	Action	Deliverable	Status	Comments
		Undertake night inspections of all Town Centres to identify priority areas for action	Completed	Completed 2022-2024, lead by Place team.
		Identify streetscape, public realm, lighting and CCTV improvements in hotspot areas	Ongoing	Ongoing collaboration between City work teams.
1	Establish Town Centre specific community safety priorities	Ensure priority community safety projects are reflected in Town Centre Place Plans	Ongoing	Consultation with Ranger Services and Safer Vincent Advisor is undertaken during Place Plan development, with opportunities to consider feedback from key stakeholders.
		Implement a Citywide approach to projects that impact community safety, ensuring alignment with planning, development and activation considerations	Ongoing	Ongoing. Opportunity to consider inclusion of community safety implications in Council Report template during upcoming Safer Vincent Planning.
2	ughting infrastructure within the public realm	Gather and maintain information and statistics from WA Police Force and the community to determine priority lighting areas	Ongoing	Crime statistics are shared with LGs monthly through MOU between WA Police Force and WALGA. This data has been analysed and shared with the Underground Power team to assist in identifying priority locations for lighting improvements in each Underground Power project precinct as part of the design phase.
		Undertake GIS mapping of public lighting infrastructure	Completed	Intramaps (COV's online mapping system) contains a street light layer.
		Develop and implement a public area lighting plan	Ongoing	The City of Vincent's \$170 million Underground Power program, being delivered in collaboration with Western Power, will provide benefits including improved security and better public safety throughout Vincent's neighbourhoods and town centres.
		Allocate funding within the City budget to the laneway lighting program	Ongoing	The City's Laneway Lighting budget has increased from \$20,000 to \$80,000 each financial year since the adoption of this Plan.
		Obtain external grant funding to implement lighting in priority areas	Ongoing	Since adoption of the Plan, external funding has been received towards lighting improvement projects including Sullivan Logistics Stadium, Robertson Park, Birdwood Square, Charles Veryard Reserve, Forrest Park Croquet Club, Britannia Reserve and Lynton Street Reserve.

	Provide support to organisations working with people experiencing homelessness	Collaborate with the City Homelessness Framework Committee to deliver an accreditation system for organisations delivering emergency relief services within Vincent	Completed	In 2020 the City of Perth established a dedicated service precinct and accreditation program for groups that provide services to those experiencing homelessness. The Moore Street hub, near Royal Perth Hospital, offers a roster of meal and other services at a secure site that aims to reduce duplication and improve accessibility and coordination of goodwill services. In October 2021, COV Council determined that no goods and service provision was to be permitted at Weld Square until further notice, in response to anti-social behaviour at the site and in recognition of the new Moore Street service hub operating less than 1km from this location.
3		Maintain an interagency approach as per the City Homelessness Framework Committee Actions to assisting people within Vincent experiencing homelessness by collaborating with outreach and other community organisations and provide information on available support and services to people experiencing homelessness	Ongoing	The State launched the HEART (Homeless Engagement, Assessment, Response Team) initiative in 2021 and established the Office of Homelessness in early 2022.  HEART operations in the City area are delivered through the Safe Perth City Initiative, and the City works closely with the Department of Communities, WA Police Force and other services to improve coordination through a collective response.
		Provide funding to Nyoongar Outreach Services to deliver support to Aboriginal people within our community	Ongoing	COV has partnered with Nyoongar Outreach Services for many years to deliver assistance for vulnerable and at-risk Aboriginal people in our public spaces. Outreach workers liaise closely with the City's Rangers, often by radio, to ensure support is delivered where needed.
		Refine the Collaborative Grants program to better support the delivery of projects that assist people experiencing disadvantage, homelessness or who are at risk within the community	Completed	The City's Collaborative Grants program aims to establish partnerships between COV and local services to respond to a recognised community focus area as determined by Council. In 2019/20, the program funded Uniting WA to provide an outreach worker in the vicinity of Weld Square. From 2020/21, funds have been directed towards the provision of youth programs (YMCA).
		Collaborate with service providers to ensure the provision of services, such as outreach workers in the vicinity of Weld Square	Ongoing	Through the State-funded Safe Perth City Initiative, COV works closely with a number of specialist outreach services, including Uniting WA and i24s, to provide support to vulnerable individuals in the vicinity of Weld Square and across the whole City. COV also has a long-standing partnership with Nyoongar Outreach Services.

	Plan for the expansion and management of the City's CCTV networks	Review, update and implement the City's CCTV Strategy	Delayed	On hold pending the State's privacy legislation review, which is likely to have implications for how CCTV data is shared and handled.
4		Maintain a Memorandum of Understanding with WA Police Force for access and sharing of CCTV footage under the State CCTV Strategy	Ongoing	The WA State CCTV Strategy remains relevant, though aspects of its implementation have now evolved. The locations of City CCTV assets are registered on the WA Police Force State CCTV Register (Cam-Map WA) with formal processes in place for police to request CCTV footage and images from COV as required.
		Obtain external grant funding to implement CCTV in priority areas	Ongoing	COV was not successful in obtaining external grant funding for CCTV projects during the term of the Plan and actively continues to explore opportunities. Relevant Federal and State funding for community safety and crime prevention projects has been focussed on areas of racial and religious intolerance in recent years, as well as direct delivery of engagement activities for at-risk youth.
		Undertake GIS mapping of all CCTV cameras owned by the City	Completed	Intramaps (COV's online mapping system) contains a CCTV layer mapping the locations of COV's CCTV assets. The locations of City CCTV assets are also registered on the WA Police Force State CCTV Register (Cam-Map WA).
		Investigate the feasibility of purchasing a mobile CCTV unit for use at events and in hotspot areas	Delayed	On budget 2024/25. Submissions for external funding for this initiative through the WA Police Force Community  Services Fund have not been successful to date.
		Work with WA Police Force, residents and businesses to identify priority locations for CCTV within our Town Centres	Ongoing	The City works closely with WA Police Force to identify priority areas for new CCTV infrastructure and to support multi-agency responses to arising issues through deployment of mobile CCTV assets.
5	Promote the State CCTV Register to the community	Promote the register to businesses and residents and encourage registration of cameras in the public realm to assist police with investigations	Ongoing	Cam-Map WA, the new State CCTV Register, was launched in 2020 and allows everyone to voluntarily register the location of their CCTV systems, to assist police in accessing footage more efficiently during investigations. COV promotes this initiative through its website, customer responses and community engagement activities.

		Participate in the Western Central Local Emergency Management Committee	Ongoing	Ongoing.
				Council adopted updated Western Central Local
			Ongoing	Emergency Management Arrangements 2024 at OCM 20
	Review and prepare Local	Maintain a current Local Emergency Recovery Plan		<u>August 2024.</u>
6	Emergency Management			Council adopted updated Western Central Local
	procedures and plans	Develop, review and implement Local Emergency Management Plans	Completed	Emergency Management Arrangements 2024 at OCM 20
				August 2024.
		Facilitate and manage funding for Northshore State Emergency Services		
		through the Department of Fire and Emergency Services Local Government	Ongoing	Ongoing.
		Grant Scheme		
				These forums were put on hold by WA Police Force during the
		Participate in 'Crowded Places' forums with WA Police Force to increase	Ongoing	COVID-19 pandemic but have now been reinstated, with
7	Manage the risk of terrorist	t resilience and awareness of this type of risk		Health Services and Ranger Services representatives
	activity in crowded places			attending.
		Undertake security audits in high risk areas to mitigate risks and inform	Ongoing	Crowded Places assessments are required/undertaken for
-		contingency planning		large events.
		Maintain the Vincent Liquor Accord for local businesses and WA Police Force	Not Complete	The COV Accord has been inactive since 2018. The current
				Alcohol and Drug Foundation position on Liquor Accords
				is that they do not reduce alcohol related harm. Reducing
				alcohol related harm remains a priority in the COV Public
				Health Plan 2020-2025 with the establishment of the
				Perth Vincent Subiaco Local Drug Action Group in 2021
	Undertake public health			and the creation of a dedicated Alcohol Action Plan for
1_	planning to reduce the			this precinct in 2024. In 2024, the Mayor also held an
8	risks of anti-social			Alcohol and Drug Roundtable with over 11 key cross-
	behaviour in			sector stakeholders (and another 7 keen to be involved in
	entertainment precincts			future engagement) to discuss local trends and
				opportunities for collaboration.
		Work with WA Police Force to identify hotspots for anti-social behaviour associated with licensed premises and act to address identified issues	Ongoing	Health Services and Safer Vincent engagement with local
				police, WA Police Force Liquor Enforcement Unit and the
1				Office of Racing, Gaming and Liquor to address local issues
				as required.

		Collaborate with Nyoongar Outreach Services to identify and monitor hotspot areas and provide outreach services in public spaces across the City	Ongoing	COV Rangers have daily radio contact with Nyoongar Outreach Services to share information about hotspot areas.
9	Manage anti-social behaviour in parks and	Work with high-risk delivery organisations to ensure management plans include actions that minimise risks of anti-social behaviour in the surrounding area	Ongoing	Ongoing requirement.
	public spaces	Conduct ranger patrols in parks and public spaces and report all suspicious and anti-social behaviour to WA Police Force	Ongoing	Ongoing. Local trends and concerns are also shared with local police through weekly meetings and as required. Safer Vincent and Ranger Services also attend Parks Toolbox meetings to gather and share information about issues in our public spaces.
10	Utilise CPTED principles	Further embed the application of Crime Prevention Through Environmental Design (CPTED) principles within public spaces through the City's Built Form Policy and the adoption of 'Creating Safer Space' guidelines	Ongoing	The State's Safer Places By Design Crime Prevention Through Environmental Design (CPTED) Guidelines were adopted in 2022/2023, with COV providing a submission during the consultation period. A number of COV staff have undertaken online CPTED training since 2020, with further training opportunities to be explored in the future.
		Ensure community safety priorities are addressed within public space master and development plans	Ongoing	Consultation with Ranger Services and Safer Vincent Advisor is undertaken during plan development, with opportunities to seek and consider feedback from key external stakeholders also.
11	Assess the effectiveness and feasibility of a security patrol service	Prepare a business case to assess the effectiveness, possible financial model and feasibility of a dedicated patrol service in the City and, if viable, determine community appetite for the service and the associated costs	Not Complete	Initial research and benchmarking has been undertaken, however has not been pursued due to low community appetite for such a service and associated costs.
	Increase local community	Promote the Open Streets Program to encourage street parties and other local events that build relationships between neighbours	Completed	COV Street Activation Policy and Open Streets program actively promoted during the term of the Plan. Program currently on hold due to changes to WA Police Force road closure/traffic management requirements - to be reviewed.
12	events that build connections	Promote Neighbour Day to the community and investigate opportunities to support activities that encourage residents getting to know each other	Ongoing	Neighbour Day, on the first Sunday of March each year, is promoted to the COV community each year to encourage the building of strong neighbourhood connections.
		Develop and implement a Play Streets Kit and promote Play Streets to the community	Completed	The City received funding in 2019/20 to promote/support this initiative.

	Support organisations that create a safer and more connected community	Map organisations that deliver support or safety services within the community and identify any areas not being serviced, for potential collaboration	Ongoing	City of Perth with Department of Communities have published a Homeless Services in the Inner City brochure and map which is available on the COV website and in hardcopy format for staff and the broader community. The publication includes details of many different types of support services within the Perth and Vincent areas.  Opportunities to support this publication and promote other information, such as safe sharps disposal options, are currently being considered in partnership with key stakeholders.
		Build relationships with organisations providing services to seniors and people with disability and promote community events to their clients	Ongoing	Ongoing. The City's Community Development and Library teams program, promote and support a variety of events and workshops for these cohorts in partnership with key stakeholders and local organisations.
		Provide funding to Constable Care Foundation to deliver educational programs including performances and mascot appearances in local schools and at community events	Ongoing	Ongoing. In 2023/24 alone, Constable Care Foundation delivered theatre-in-education performances and workshops to 803 students in Vincent on on Protective Behaviours, Road Safety and First Aid and Emergencies. A further 95 primary students also visited the Constable Care Safety School to learn about road, passenger, bike, pedestrian and public transport safety, and an intensive program was also developed and delivered at a local secondary school, in addition to library puppet shows.
		Identify and collaborate with groups and organisations that influence community safety including outreach services, community groups, Town Teams and other local governments	Ongoing	The City actively participates in a variety of community safety and homelessness working groups with stakeholders such as other local governments, WA Alliance to End Homelessness, WA Rangers Association, Local Government Professionals WA, WALGA, Shelter WA, Perth Inner City Group, WA Police Force, Office of Homelessness, other local governments and local specialist homelessness, support and outreach services and non-for-profit agencies.

14	Utilise the Safer Vincent Advisory Group to workshop and provide advice on community safety matters	Safer Vincent Advisory Group to be a forum for residents, businesses and community groups to present key community safety issues and assist with appropriate actions and coordinated responses	Not Complete	Since the COVID-19 pandemic, a number of other working groups and committees with the same stakeholders involved in the Safer Vincent Advisory Group have evolved to coordinate multi-agency responses to community safety and homelessness within the City. Further detail about Administration's current commitments in this regard and opportunities for future Council engagement with key stakeholders will be discussed at Council Workshop in February 2025.
15	Implement the 'Love Your Laneway' demonstration project	Develop and implement a demonstration project to enable residents to make better use of, and beautify their laneways, leading to increased activation and surveillance	Not Complete	To be advised.
		Review the program to ensure effective and useful resources are being provided to residents and businesses	Ongoing	Over 250 free solar motion sensor lights have been distributed to COV residents and businesses since 2019, and an extended range of free graffiti removal products is now available at no cost also. The City is also looking to introduce a bike lock program in 2025, linked to the Crime Stoppers WA BikeLinc program, within existing budget.
16		Provide a resources program targeted at vulnerable groups including seniors and young people	Ongoing	The City continues to offer solar motion sensor lights and graffiti removal products at no cost, and lens cloths reminding users to 'remove valuables from vehicles'. A variety of information resources are available through the permanent Safer Vincent display in the library foyer. Links to several accessible information resources are also available on the City's website.
		Undertake a feasiblity analysis for a security rebate program within the City	Completed	The State Government re-introduced the Safety and Security Rebate for seniors in 2021 which is actively promoted, however the City has not introduced a rebate scheme supplement the Safer Vincent resources program at this time. There is an opportunity to consider further during upcoming Safer Vincent Planning, particularly in the context of limited external funding availability to increase the City's CCTV network and the opportunity to incentivise businesses to upgrade their own cameras and improve the safety of our town centres.

	Promote crime prevention messages by sharing relevant content created by WA		
		Ongoing	Ongoing support and promotion of community safety
		Oligoliig	campaigns and messages as appropriate.
	Provide crime prevention information to new residents through welcome packs	Not Complete	A welcome letter is provided to new residents at present.  Opportunities to share information with future rates notices (ie. magnet with essential contact information and QR codes linking to crime prevention information) are actively being explored for distribution with future rates notices and through other community engagement.
	Provide information to homeowners on home security design measures on receipt of building applications	Not Complete	Opportunities to share Safer Places and Crime Prevention Through Environmental Design (CPTED) information currently being explored.
Share crime prevention messages with the public	Monitor crime trends in collaboration with WA Police Force and provide updates to the public on hotspot locations and trends	Ongoing	Ongoing. The City collaborates with WA Police Force to undertake joint, coordinated engagement (in person and in writing) with businesses and residents in hotspot locations as appropriate.
	Develop specific content for social media, the website and other distribution channels to address crime and community safety trends and current issues affecting the City	Ongoing	Ongoing.
	Encourage sharing of crime prevention content through local social media channels and neighbourhood groups	Ongoing	Ongoing. A list of current social media channels providing authorised information is available on the City's website.
	Host community safety forums as and when relevant for residents and businesses with WA Police Force and City representatives	Ongoing	As appropriate, the City facilitates community safety meetings with residents, businesses and stakeholders to share information and assist in coordinating multi-agency responses to arising issues. The City has also attended community safety forums hosted by Minister John Carey. In 2024, the City has also facilitated three Community Safety Forums for the precincts of Highgate and surrounds, West Perth and North Perth, and Leederville and Mount Hawthorn to discuss local, place-based concerns and provide an opportunity for residents to hear from the City, Department of Communities and local police about current trends and advice.
-	Establish a policy or guidelines outlining owner responsibilities for management of vacant properties within the City of Vincent and to prevent unauthorised use	Delayed	The City's Health Services, Ranger Services and Safer Vincent teams are currently collaborating to deliver an information resource for owners of vacant properties.
	messages with the public	Provide information to homeowners on home security design measures on receipt of building applications  Monitor crime trends in collaboration with WA Police Force and provide updates to the public on hotspot locations and trends  Develop specific content for social media, the website and other distribution channels to address crime and community safety trends and current issues affecting the City  Encourage sharing of crime prevention content through local social media channels and neighbourhood groups  Host community safety forums as and when relevant for residents and businesses with WA Police Force and City representatives  Improve management of squatting in vacant  Establish a policy or guidelines outlining owner responsibilities for management	Police Force, Crime Stoppers WA and Neighbourhood Watch on social media, variable messaging boards and at events and forums  Provide crime prevention information to new residents through welcome packs  Provide information to homeowners on home security design measures on receipt of building applications  Monitor crime trends in collaboration with WA Police Force and provide updates to the public on hotspot locations and trends to the public on hotspot locations and trends  Develop specific content for social media, the website and other distribution channels to address crime and community safety trends and current issues affecting the City  Encourage sharing of crime prevention content through local social media channels and neighbourhood groups  Improve management of squatting in vacant  Establish a policy or guidelines outlining owner responsibilities for management  Delayed

		Continue to remove graffiti on City property and graffiti on private property that meets eligibility criteria, within 48 hours of reporting  Upload all reported graffiti incidents to the WA Police Force Goodbye Graffiti database	Ongoing Ongoing	Ongoing business as usual. Safer Vincent Advisor assisted with review of City's Graffiti Management Policy in 2023, which provides further clarity around the scope of the City's graffiti removal service.  City Graffiti Officer continues to upload all graffiti removal jobs to the WA Police Force Goodbye Graffiti database
19	Prevent and remove graffiti vandalism within the City	Identify priority public artworks for anti-graffiti coating	Ongoing	regularly.  The City's Art Plan guides internal processes relating to the management and maintenance of art commissions.
		Support and encourage public art projects in graffiti hotspots in line with the Arts Plan	Ongoing	The City's Art Plan supports a number of different art forms and initiatives that can reduce and deter graffiti vandalism. These include murals, public space art and traffic control box programs.
		Rangers to be 'eyes on the street' and act as a visual deterrent to criminal and anti-social behaviour	Ongoing	Ongoing. Ranger Services staff and vehicles provide a visible presence throughout the City to deter anti-social behaviour.
		Review Ranger vehicles and branding to improve visibility and ensure effectiveness as a deterrent	Completed	Ranger vehicles were re-branded with Aboriginal artwork by Jade Dolman in 2019.
20	Promote and support the Eyes on the Street program	Undertake data collection to identify hotspots that inform Ranger patrol patterns	Ongoing	A variety of data sources, including crime statistics shared with LGs monthly through an MOU between WA Police Force and WALGA, and internal Customer Request (CRM) data assists in identifying trends and hotspots within the City, and informing Ranger patrols.
		Rangers and outside workforce to undertake relevant training with WA Police Force	Ongoing	Staff have undertaken training with the Department of Communities, Crime Stoppers WA, WA Police Force, Senior Rangers and Safer Vincent Advisor on a variety of topics including reporting, Eyes on the Street, drugs and organised crime and cultural engagement.
21	Undertake re-location of Ranger Services to the proposed City of Vincent 'Community Hub'	Stronger 'eyes on the street' presence and improved access for residents/businesses through the re-location of Ranger Services to Leederville	Completed	Ranger Services re-located to City of Vincent Library in October 2019.

